



Accela Mobile Citizen Access

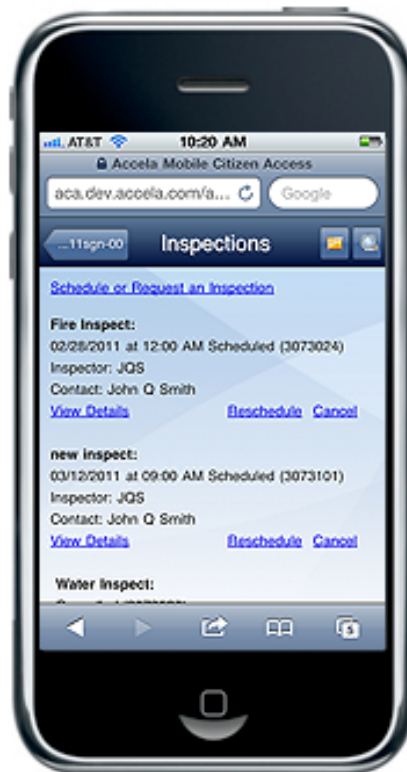
Quick and Easy Mobile Access to Permit and Inspection Status

Accela Mobile Citizen Access extends the reach of Accela Citizen Access, providing quick and easy access to information about permits, licensing inspections and service requests, anytime and anywhere. Accela Mobile Citizen Access also provides limited actionable capabilities such as scheduling, rescheduling, or canceling an inspection.

Accela Mobile Citizen Access is a browser-based application available to all registered Accela Citizen Access users. A user with an ID and password using a smart device can easily access the URL address of the agency website and information about permits and inspections.

Benefits:

- Extend the accessibility of Accela Citizen Access to mobile devices.
- Easily schedule, reschedule, or cancel daily inspection jobs or view detailed information.
- Quickly review permit type, status, date, owner, licensed professional and property related information tied to the permit.



Accela Mobile Citizen Access options can be conformed to business needs and settings from Accela Citizen Access.



Key Features:

- Create and access named collections of records, inspections and fees grouped by project or user-defined criteria.
- Schedule, reschedule or cancel an inspection.
- Update collections by adding, copying or removing records.
- Search for records, licensed professionals or property information using global search.
- Guide portal access with convenient “bread crumb” navigation.
- Sort search results by date, record ID or status.
- View detailed information such as inspection type, unique ID, scheduled time, assigned inspector, inspection contact, status, and status history.
- Enter comments or notes for an inspector to view.
- Provide access to details for submittals including unique ID, status, address, etc.
- Check related records associated with the main (parent) permit, application or service request.

Learn more about Accela Mobile Citizen Access and Accela Civic Solutions; visit us at www.accela.com or call 888.722.2352 ext. 5.

About Accela

Accela, Inc. provides the leading civic engagement platform, powering thousands of services and millions of transactions daily for large and small public agencies worldwide. We connect governments to people and accelerate and streamline core civic land management, licensing, asset management and public health and safety processes. Accela's Civic Cloud includes a complete platform, both packaged and custom-tailored civic business solutions and cloud-based, office, mobile and social applications to support government agency, business and citizen needs. Accela is headquartered in San Ramon, Calif., with international offices in Australia and the United Arab Emirates. For more information, visit www.accela.com.